



## House Rules – Heide Pause Vacation Apartment

Welcome! We are delighted that you are spending your time with us. To ensure that all guests feel comfortable and the apartment remains in good condition for the long term, we ask you to observe the following rules.

### 1. General & Duty of Care

- Please handle the furnishings, bed linen, and towels with care – for the sake of sustainability and for future guests.
- Please inform us promptly of any damage, defects, or missing inventory. Many issues can be easily resolved through liability insurance.
- Close all windows and doors when leaving the apartment.
- Ensure that all electrical appliances (stove, oven, lights, etc.) are switched off.
- No liability is accepted for the guest's personal belongings.

### 2. Kitchen

- Used dishes, cutlery, pots, and pans must be washed before departure (dishwasher available).
- High-quality knives (bread, meat, and vegetable knives) should only be cleaned by hand.
- All brought food items must be disposed of or taken with you upon departure.

### 3. Bathroom, Hygiene & Heating

- **Ventilation:** Please ventilate all rooms daily by fully opening windows (approx. 10 min.), especially after showering or cooking.
- Please turn off the heating while ventilating.
- Avoid leaving windows tilted open permanently during winter.
- **Disposal:** Do not dispose of food scraps or hygiene products in the toilet, shower, or sink.

#### 4. Entertainment & Technology

- **Streaming:** You are welcome to use the available Smart TVs. Please use your **own login details** for streaming services and remember to log out upon departure.
- Please do not reprogram technical devices (e.g., TV channel lists).

#### 5. Safety & Health

- **First Aid:** A first-aid kit is located in the accommodation for emergencies.
- **Keys:** You will receive one key. In case of loss, the entire locking system must be replaced; the costs shall be borne by the person responsible.

#### 6. Quiet Hours & Smoking

- **Night quiet hours:** 10:00 PM to 7:00 AM.
- **Midday quiet hours:** 1:00 PM to 3:00 PM.
- **Smoking:** A strict smoking ban applies to all indoor areas. Smoking is only permitted outdoors.

#### 7. Pets

- **No Pets!** Out of consideration for subsequent guests (especially allergy sufferers)!

#### 8. Waste Separation

Please separate your waste carefully into the provided containers:

- **Paper**
- **Yellow Bag** (packaging)
- **Glass**
- **Residual waste** (including organic waste, as no separate organic waste bin is available)

## **9. Parking & Use of Premises**

- A free parking space is available across from the property. Please only use the designated areas.
- Guests may use the front area of the property.
- The rear area is private!
- Furniture must not be carried outside.
- Unregistered persons are not permitted to stay overnight in the accommodation.